



BETTER BRIGHTER TOMORROWS

WEST TEXAS OPPORTUNITIES, Inc.

2018

*To ease the limitations of poverty by investing
in families to improve their quality of life*

Statement of Purpose:

West Texas Opportunities, Inc. was created for the purpose of administering the provisions of the Economic Opportunity Act of 1964 and its subsequent amendments. It is dedicated to the proposition that the United States can achieve full economic and social potential as a nation only if every individual, regardless of race, creed or sex, has the opportunity to develop to the full extent of his or her capabilities.

The Community Action Program was established by the Economic Opportunity Act of 1964 as the cornerstone of the effort to “eliminate the paradox of poverty in the midst of plenty” in the United States “by opening to everyone the opportunity for education and training, the opportunity to work and the opportunity to live in decency and dignity”.

As the local Community Action Agency for Andrews, Borden, Dawson, Ector, Fisher, Gaines, Glasscock, Howard, Loving, Martin, Midland, Mitchell, Nolan, Reeves, Scurry, Upton, Ward, and Winkler Counties, West Texas Opportunities, Inc., has endeavored to develop, conduct and administer programs with the maximum feasible participation of residents of the areas and members of the groups served.

The first and strategic step in an attack on poverty is to take action to ensure that it is no longer self-perpetuating. Essentially this means investing in children from families presently affected, ensuring that they have exposure to proper nutrition, adequate medical and dental education and services, physical well-being and social adaptation.

Board of Directors & Committees

The Executive Committee of the WTO, Inc., Board is composed of seven (7) members who are elected by the Board of Directors annually in the May meeting. The members include the five officers of the board and two additional members. The current members are:

Mike Roy, President
Poverty, Dawson County

Marie Briseño,
1st Vice President
City Council, Lamesa

Clemencia Zorola,
2nd Vice President
Poverty, Lamesa

Diana Henderson, Secretary
Public, Dawson County

Tammy Vidal, Treasurer
Private, Dawson County
Senior Citizens
Deedra Cope,
Add'l Committee member
Lamesa Chamber of Commerce
Shontundra Adams,
Add'l Committee member
Poverty, Dawson County

The Board of Directors included 18 members at the close of 2018 representing the public sector, poverty sector and the private sector and residing throughout the 18-county area. They are elected by the groups that they represent to serve on the board for up to 5 years. The membership includes the 7 Executive Committee members listed above and the following:

Norma Ortega
Head Start Advisory Council

Joaquin Rodriguez
Poverty, Dawson County

Jane Schwartz
Hospital Auxiliary, Lamesa

Rosa Borjas
Gaines County, Seminole

Sydney Silipo
Lamesa Public Schools

Margie Martinez
Poverty, Ector County

Marc Boswell
Andrews County, Andrews

Trena Cave
Dawson County Medical
Foundation, Lamesa

Diana Martinez
Howard County, Big Spring

Tina Boles
Lamesa Parent/Teacher
Organization

Irene Reyna
Poverty, Midland County

The WTO, Inc., Board of Directors is an active policy-making board that meets every other month in Lamesa at 6:30 p.m. for the regular meeting, with Committee meetings preceding the regular meeting. Active Committees include: Executive, Finance and Audit, and Program Planning and Evaluation. A member of the WTO, Inc. Board of Directors is appointed to serve on the Head Start Policy Council.

The WTO, Inc., Board of Directors and the Executive Board work closely with the Executive Director and the Program Directors to provide guidance and direction to the staff who administer the programs of the organization. The Board is responsible for determining long and short-range planning, selecting the programs to be carried out by the staff, evaluating the progress of the programs and making recommendations for improvement, continuation or termination.

The WTO, Inc., Board of Directors is a volunteer board, serving without pay. The group of volunteers is to be commended for their service to their communities and to the clients who are provided services through their efforts.

“Volunteers do not necessarily have the time; they just have the heart.” **Elizabeth Andrew**

“Volunteers are the only human beings on the face of the earth who reflect this nation’s compassion, unselfish caring, patience, and just plain loving one another.” **Erma Bombeck**

WTO,I Board Meetings



Executive Director Report – Jenny Gibson



Annual Audit Report – Keith Reeger



Board President – Mike Roy

BOARD APPRECIATION



THANK YOU ALL!

We Are Dedicated to Helping People Help Themselves and Each Other

I am proud to share with you West Texas Opportunities, Inc. 2018 Annual Report. Represented on these pages are some of the many ways WTO embodies the Community Action Promise: "Community Action changes people's lives, embodies the spirit of hope, improves communities, and makes America a better place to live. We care about the entire community, and we are dedicated to helping people help themselves and each other."

How fortunate our agency is to have such a dedicated team of employees and Board of Directors, each committed to helping individuals and families move to economic self-sufficiency through programs, partnerships and advocacy.

As you browse through this annual report, please realize that it captures only a snapshot of the efforts made every day at WTO to support our neighbors in need. We have helped first-time parents as they navigate the challenges of raising a newborn, imparted young children with early educational and literacy skills to establish a foundation for lifelong learning, provided impoverished adults with the opportunities for training and education in order to become self-sufficient, and ensured that people with disabilities, seniors, veterans and others with limited income stay warm in their homes during cold winter days and nights.

Our staff and Board remain confident that while challenges related to poverty, income and economic opportunity continue, we are ready to face them head on.

I would like to thank our Board of Directors and our staff for their dedication and hard work that enable WTO, I to carry out our mission. We are grateful to all our national, state and local partners including TXU Energy, Atmos Energy, Texas Department of Transportation, Department of Health and Human Services/Administration for Children, Youth and Families, Texas Department of Family and Protective Services, Texas Department of Agriculture, Texas Association of Community Action Agencies and Texas Department of Housing and Community Affairs for providing funds to support our efforts. I would also like to thank all of our County and City officials in the communities that we serve for their assistance and continued support.

Jenny Gibson – Executive Director



Find us on 

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West Texas
Opportunities.**

When you shop at smile.amazon.com,
Amazon donates.

[Go to smile.amazon.com](https://smile.amazon.com)



Human Resources Annual Report

West Texas Opportunities, Inc. recognized and celebrated WTO,I employees during our Bi-Annual Employee Appreciation Picnic. What fun it is to have our employees and families together for an evening of fellowship and recognition of the years of service that have been given to this Agency!!

Fun with Family, Co-Workers & Friends



Recognizing Tenured Employees



The dedicated employees of West Texas Opportunities, Inc. have made this agency strong and successful for many years. This distinguished group of long-term employees consider their work at WTO,I to be a career, not just a job. WTO,I is blessed to have amazing individuals who are not only serving their communities; they are sharing their wisdom and knowledge with the next generation of WTO,I employees. "At this time, we would like to publicly recognize the 24 employees who have been a part of West Texas Opportunities, Inc. for the past 20 or More Years!"

Thank You To Our Wonderful Employees

- | | | |
|----------------|--------------------|---------------------|
| Delfina Luna | Elda Barrera | Maria Elena Florez |
| Lisa Solis | Vickie Williams | Kristi Miller |
| Teresa Ortiz | Ofelia Ruiz | Virginia Valenzuela |
| Carmen Estrada | Debbie Jones | Susan Taylor |
| Juanita Rios | Martha De La Garza | Elsa Estrada |
| Sylvia Lopez | Sandra Price | Beatrice Hernandez |
| Pearl Manuel | Marie Meraz | Beatrice Guynes |
| Consuelo Ortiz | Graceleta Davila | Elena Aguayo |



(WAP) Weatherization Assistance Program

The Weatherization Assistance Program provides education and material installation for low-income persons to aid in the reduction of heating and cooling expenses. Materials such as attic and wall insulation,

weather-stripping, door and window repair, caulking and other measures to reduce air infiltration have helped individuals with energy conservation.



Storm Windows installed over single pane window



Low E Window installed to replace single pane window.



Solar Screen installed.

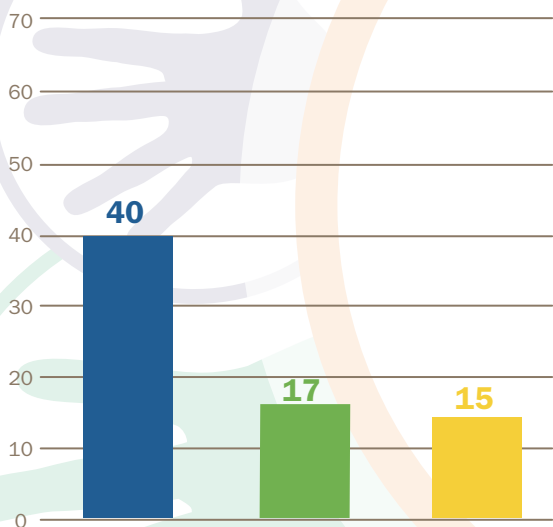
FUNDING PROVIDED THROUGH A TEXAS DEPARTMENT OF HOUSING & COMMUNITY AFFAIRS (TDHCA)

LIHEAP funds provided by Texas Dept. of Housing & Community Affairs through a U.S. Dept. of Health and Human Services grant.

DOE funds provided by Texas Dept. of Housing & Community Affairs.

ONCOR funds provided by Texas Association of Community Action Agencies through a contract with ONCOR.

Total homes assisted during the 2018 program year



Funding	# Homes
LIHEAP	40
ONCOR	17
DOE	15

Labor for the installation of these materials is sub-contracted to private contractors. During 2018, services were provided to the following counties:

Andrews, Borden, Dawson, Ector, Fisher, Gaines, Glasscock, Howard, Loving, Martin, Midland, Nolan, Reeves, Scurry, Upton, Ward and Winkler

Total Dollars Spent in 2018 Program Year: \$515,023.06

CSBG

Community Service Block Grant

THE PROMISE OF COMMUNITY ACTION

Community Action changes people's lives, embodies the spirit of hope, improves communities, and makes America a better place to live. We care about the entire community, and we are dedicated to helping people help themselves and each other.

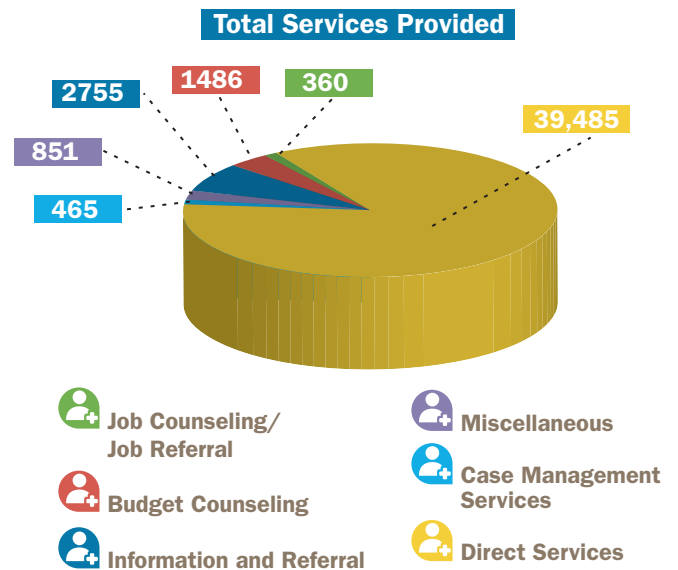
WTO, I Neighborhood Centers are a place where residents can come together and work toward solving their problems. The resulting communications between the community and local and federal agencies are the "heart of the community action process".

We offer emergency assistance with utilities, transportation, rent, prescriptions, food, etc. We also offer case management to our families. We help and mentor them to achieve self-sufficiency. We help them establish goals, assist with financial education, child care, family and individual counseling, emergency assistance, transportation assistance such as gas vouchers, employment assistance, housing assistance, referrals and other services to help them achieve their goals. WTO, I Case Managers have focused on the goal of enabling disadvantaged citizens to attain the skill, knowledge and motivation to secure the opportunities needed to help them become fully self-sufficient.

WTO, I Neighborhood Centers are in *Big Spring, Lamesa, Midland, Monahans, Odessa, Pecos, Seminole, Snyder, and Sweetwater*. Outreach services are provided to Andrews, Borden, Glasscock, Fisher, Loving, Martin, Mitchell, Upton and Winkler Counties on a scheduled basis.

In 2018, we helped 28 individuals achieve self-sufficiency. We provided 39,485 services to our 18-county service area.

We provided job referral/job counseling to 465 individuals and 20 individuals found employment. 9 individuals were still employed after 90 days. We helped 5 individuals obtain an increase in employment income and/or benefits and 5 individuals achieved "living wage" employment and/or benefits. We helped 20 families set a budget and 15 families were still on their budget after 90 days.



Success Stories

David Solis

David Solis came to our office requesting assistance with a CDL. He still lives at home with his family and had been laid off from his job. The household does have income, but they were not able to help David pay for a CDL class. Although David was just 20 years old, he was determined to get his CDL license so he could get a job. We were able to help him enroll at Odessa College – Driver Training School. He faithfully attended classes, began a job search and found a part-time job on the weekends. With his mother's encouragement and support, David earned certification as a Professional Truck Driver with a CDL license. The family's monthly income increased from \$2,312 to \$6,436.



When David came in, he was very quiet and shy. After a few meetings, you could see his confidence growing and he became more sure of himself. I am very proud of David and his family. *WTO, I Case Manager, Lorena Cruz, Lamesa*

Jennifer Herrera

In 2016 Jennifer Herrera reached out to West Texas Opportunities for assistance with her electric bill. Jennifer was doing odd jobs and her husband, Adolfo was self-employed. Their income was not enough to cover all monthly expenses and they wanted to provide a better life for their family. Jennifer had always wanted to be a nurse, so in 2017 she visited Odessa College to ask if she was eligible for financial assistance for the nursing program.



Jennifer applied and was accepted to the one-year nursing program in Monahans. She quit her job, knowing there would be financial struggles with only her husband's income. She started school August 2017. She encountered difficulties but was determined to continue moving forward with her nursing school. Rodolfo started a new job and earned a promotion within a few months. He has maintained his job for 90 days and they have transitioned out of poverty with 215.17% above poverty. Jennifer graduates August 6, 2018. I am very proud of Jennifer and Rodolfo for their determination and drive. Jennifer has one more goal of becoming an RN and I know she will accomplish it; she is unstoppable! *WTO, I Case Manager, Sylvia Campbell, Odessa.*

CSBG

Community Service Block Grant

Funded by Texas Department of Housing & Community Affairs

2018 HOLIDAYS HELPING THE HUNGRY & HOMELESS PROJECT

"Holidays' Helping the Hungry & Homeless project - John Pardue once again stepped up to donate and distribute 50 food baskets for Thanksgiving and 50 food baskets at Christmas, serving a total of 152 individuals in Odessa."



KUEILIN LO

Kueilin Lo, is a stay-at-home mother of three young children. She was referred by 211 to WTO for assistance with her electricity bill. Kueilin's husband, Christian, is a full-time nursing student at UTPB where he attends campus classes and takes on-line classes. Christian was working full-time as a security guard at \$12.00 per hr. It was hard to make ends meet, but Christian wanted to provide for his family and at the same time continue his education. I learned about Kueilin's financial concerns in March 2017 during her first appointment. After we discussed our case management assistance component, she was eager to be accepted into the program. During the time of our case management sessions, Christian changed jobs several times because his work and class schedules often conflicted and overtime was not always permitted. WTO, I was able to relieve some of the financial stress, allowing Christian to concentrate on his studies. He recently found a better-paying job, earning \$16 hr. and his employer allows him to work overtime. The Lo family income level is now 281.74% of poverty. Christian plans to graduate in 2020, achieving his goal of becoming a nurse. I am proud of Christian for being a responsible father and for working hard to accomplish his goal of providing a better life for his family. *WTO, I Case Manager Sylva Campbell, Odessa.*

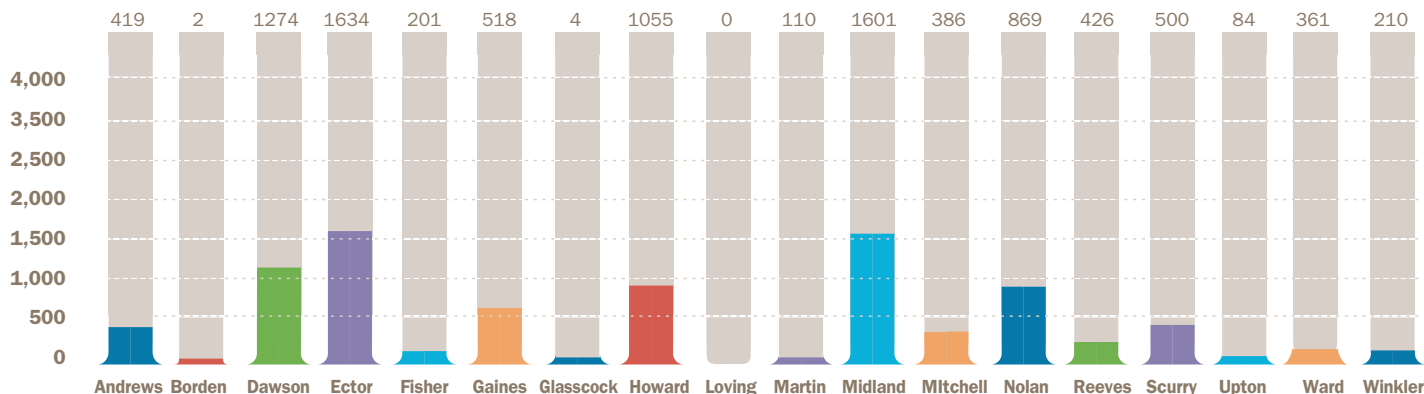


CSBG STAFF



Case Managers who transitioned families out of poverty

Unduplicated Number of Individuals Served by County



CEAP

Comprehensive Energy Assistance Program (CEAP)

The Comprehensive Energy Assistance Program is designed to assist low-income persons experiencing difficulties in paying their energy expenses. This program has three primary goals:

- ▶ 1. To promote self-sufficiency, especially in paying energy expenses.
- ▶ 2. Provide relief for energy expenses.
- ▶ 3. To assist in an energy related crises.

CEAP has two components: Household Crisis and Utility Assistance. The program is operated with existing staff in Andrews, Borden, Dawson, Ector, Fisher, Gaines, Glasscock, Howard, Loving, Martin, Midland, Mitchell, Nolan, Reeves, Scurry, Upton, Ward and Winkler Counties. We served a total of 2,651 individuals with the household crisis component and 6,861 with the utility assistance component in the 18-county area during 2018.

FUNDING

- LIHEAP* Funds granted through the Texas Department of Housing and Community Affairs
- *Low Income Home Energy Assistance Program- U.S. Dept. of Health and Human Services

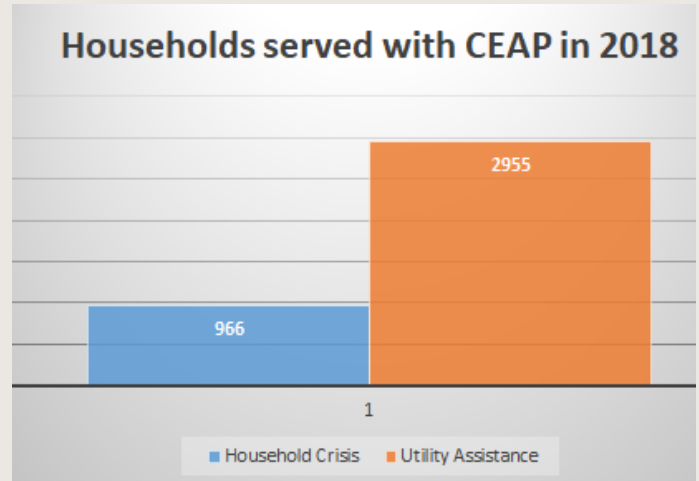
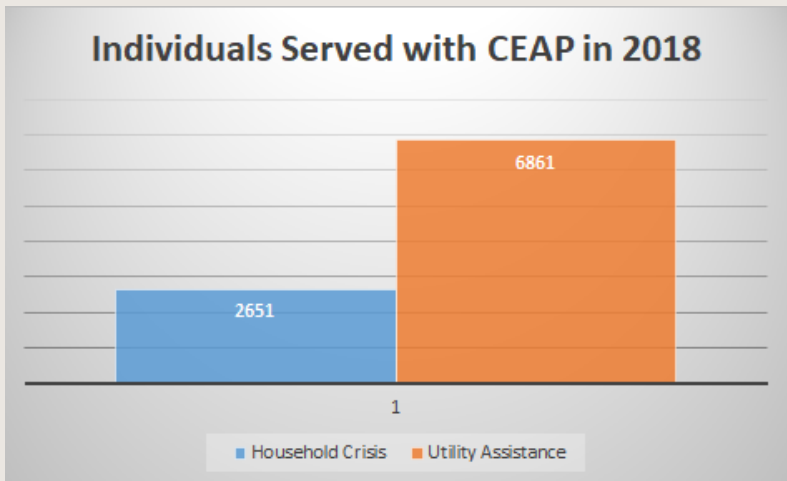
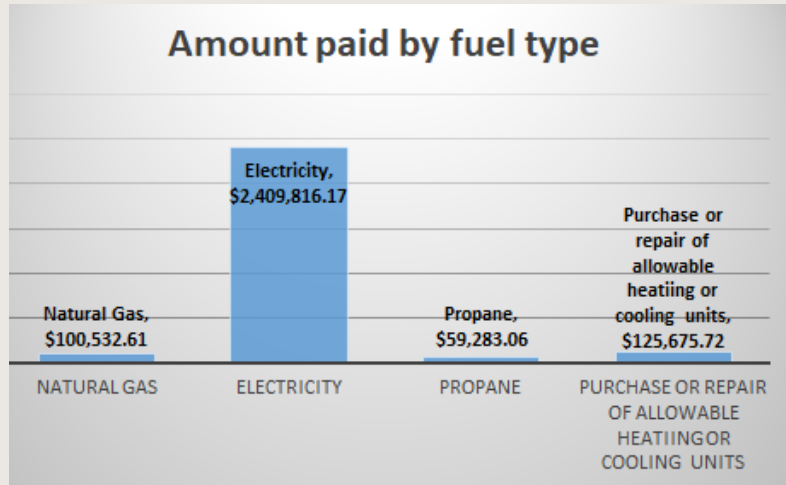
ELIGIBILITY

- All households served must be income eligible
- Must reside within one of the 18 counties of the WTO, I CEAP service area.
- Priority is given to households with elderly, persons with disabilities, families with children 5 and under, households with high energy burden.

BENEFITS

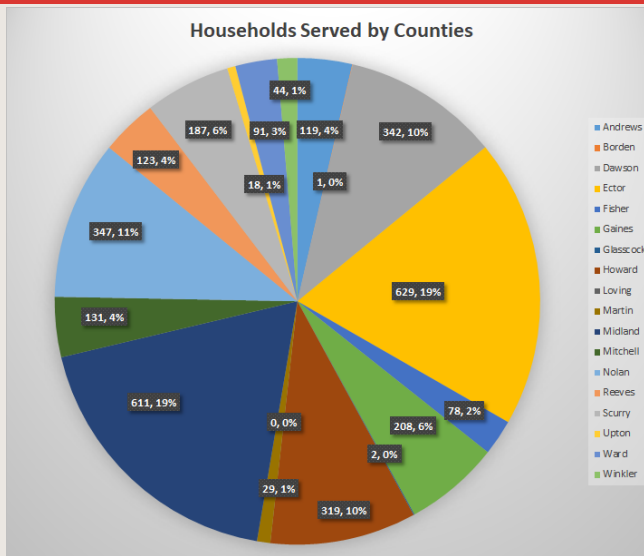
- Provides relief for energy expenses.
- Assistance in energy crisis situations.
- Clients learn how to conserve energy.
- Clients receive help with budgeting.

CEAP - Households & Individuals Served

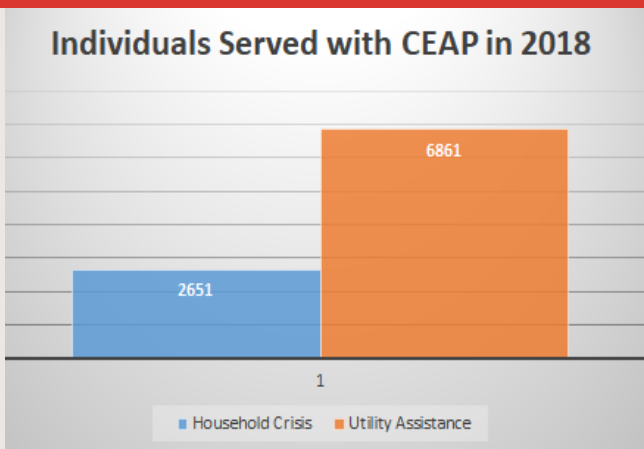


CEAP

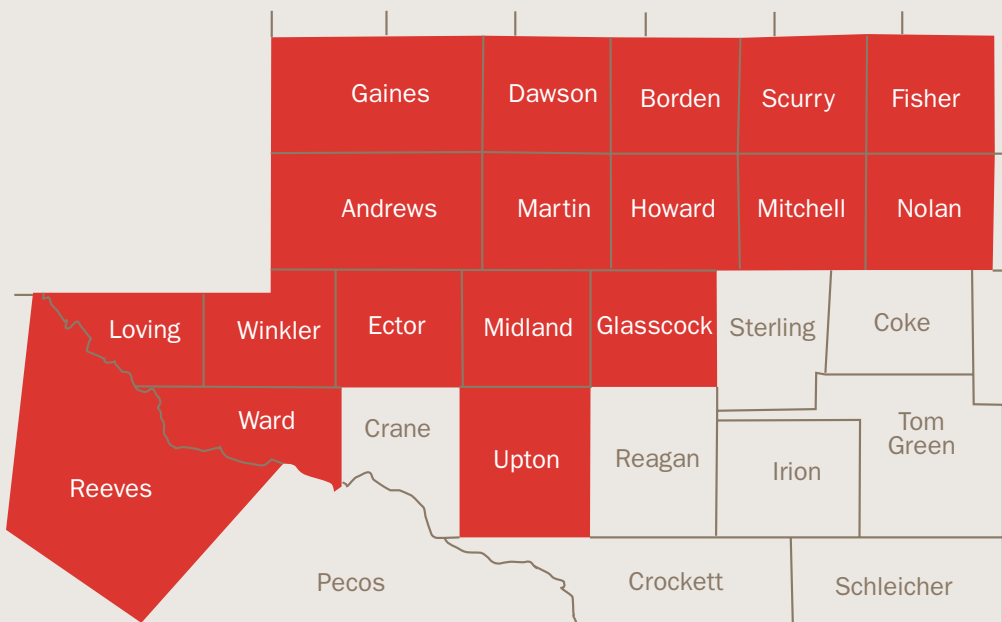
Comprehensive Energy Assistance Program (CEAP)



CEAP - Individuals Served



Counties Served by CEAP



Transportation

TRAX TRANSPORTATION

West Texas Opportunities, Inc. TRAX Transportation is a public transportation provider. We operate demand-response service in a 22-county area, covering 44,000 square miles. We receive funding through the Texas Department of Transportation (TxDOT).

Service Area includes the following counties:

Andrews, Borden, Brewster, Crane, Culberson, Dawson, rural Ector, Gaines, Glasscock, Howard, Hudspeth, Jeff Davis, Loving, Martin, rural Midland, Pecos, Presidio, Reeves, Terrell, Upton, Ward and Winkler.

Need A Ride?
Call 1-800-245-9028



Public Transportation is available to any individual regardless of age, income, or type of trip, for persons who live in the service area.



Non-Emergency Medical Transportation is available for individuals who are eligible through the Medicaid program. For eligibility information, or to set up a Medicaid ride, individuals should call Project Amistad at 1-877-633-8747.

Transportation

In 2018 a long-term goal became a reality. WTO, Inc. has a new TRAX facility in Odessa.

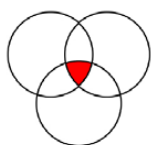
A Texas-sized THANK YOU goes out to the Texas Department of Transportation for primary funding of this project.



A Great Big Thanks to Our Other Partners, As Well.

TXU Energy, Atmos Energy, and WTO Corporate funds also contributed to our new Odessa home, located in one of the most frequented destinations of our rural counties to the south. The accessible location on East 2nd Street makes this the logical hub for the transfer of materials

and vehicles to and from the various sites. Equipped with fenced and covered parking, as well as one small and one large meeting room, this is a highly functional, multi-purpose building.



Valued subcontractors who worked with WTO, TRAX in 2018:

Big Bend Community Action Committee, Inc. serving Brewster, Culberson, Hudspeth, Jeff Davis and Presidio counties.

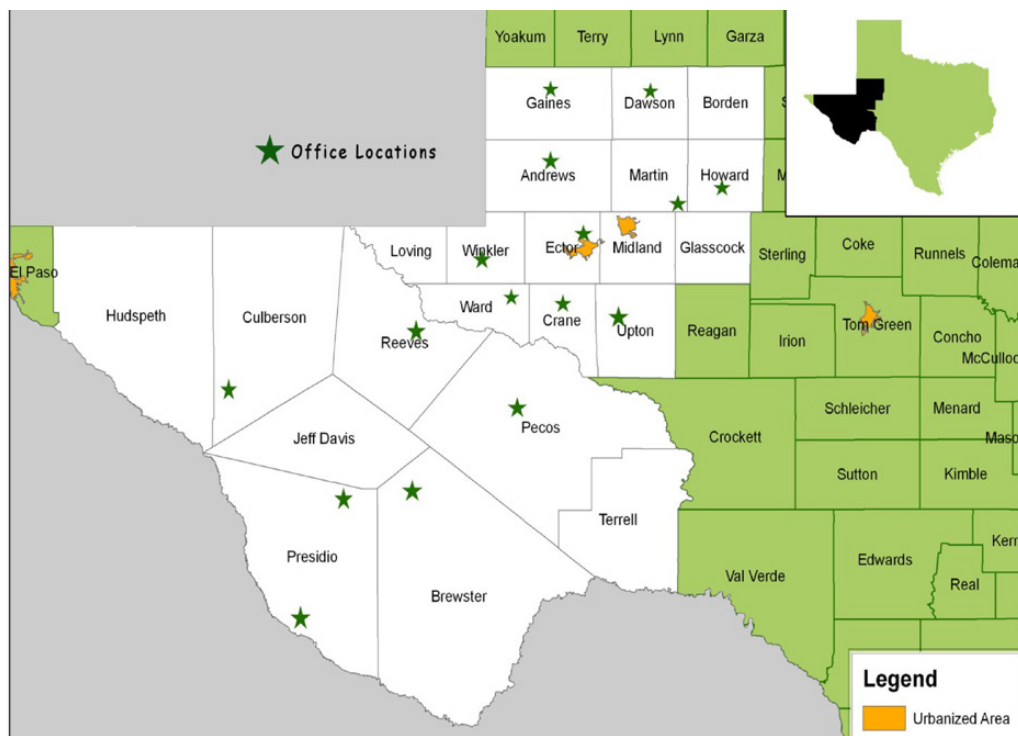
Dawson County Senior Center in Lamesa.

Martin County Senior Center in Stanton.

Terrell County Senior Transportation Program serving Sanderson.

Mission Center Adult Day Service in Midland.

2018 Ridership: | 103,746 Trips | 1,784,471 Revenue Miles



Early Head Start

West Texas Opportunities, Inc. implemented the Early Head Start program in Andrews and Lamesa in August 2010.

EHS expanded to Seminole in 2014 and Stanton in 2016. EHS is a comprehensive child development program that serves children from birth to three years old through both a center-based option and a home-based option. The center-based option serves two different age groups. The infant classrooms serve children 6 weeks to 18 months and the toddler classrooms serve children 18 months to 3 years of age. The home-based option provides services to pregnant mothers and infants through one home visit per week per family, lasting a minimum of one hour for pregnant mothers and infants. Services are also provided through two group socializations per month. Early Head Start is a 12-month program operated year-round.

In 2016, WTO, Inc. was funded to serve 120 children through the center-based option and 24 pregnant mothers and infants in the home-based option for a total of 144 slots. Lamesa serves 72 infants and toddlers in the center and 16 pregnant mothers and infants in the home. Andrews provided services to 24 center-based infants and toddlers and Seminole served 16 center-based infants and toddlers. Stanton served 8 center-based toddlers and 8 pregnant mothers and infants in the home-based option.

EHS strives to support and enhance the parent-child relationship. The main focus of the EHS is to support families while helping them to recognize that children learn best within positive and supportive relationships with parents and caregivers. EHS also strives to help children gain social competence as well as a love of learning at a very young age. A research-based curriculum is implemented into each classroom as well as the home-based option. Through age-appropriate activities, the infants and toddlers will learn and progress both emotionally and cognitively. A curriculum is also provided to pregnant mothers to enhance prenatal care and parenting skills.

EHS received \$121,694.74 in funding from CACFP.

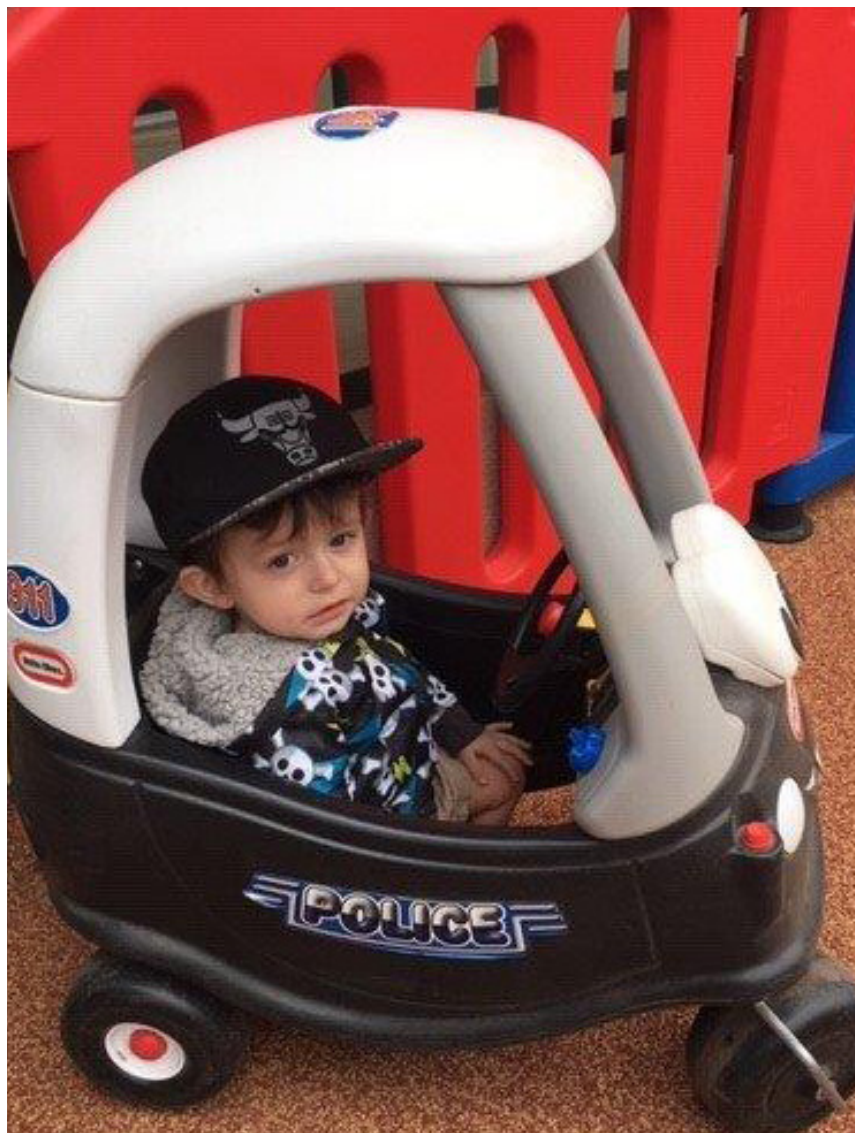
The Early Head Start program has proven to be successful and has continued to grow and expand since 2010.



Quality Child Care – Supporting
Parents and Their Families

Early Head Start

Early Head Start Programs in Andrews, Lamesa, Seminole and Stanton



Head Start

The Head Start Program is funded by the Department of Health and Human Services/Administration for Children and Families

West Texas Opportunities, Inc. has operated Head Start programs for over 50 years, beginning with a Summer Head Start program in 1966, serving 115 children. In 1972, the summer program was converted to a full year program. Over the years, Head Start has expanded to additional cities within the WTO, I service area. WTO, I Head Start serves the following sites:



Andrews Head Start is funded for 34 children with two full-day, 3-year-old classrooms.



Crane Head Start is funded for 34 children with two full-day, 3-year-old classrooms.



Lamesa Head Start is funded for 85 children with five full day 3-year-old classrooms.



McCamey Head Start is funded for 17 children with one full-day, 3-year-old classroom.



Seminole Head Start is funded for 86 children with 8 full day classrooms of 4-year olds located at F.J. Young Elementary and one full-day classroom of 3-year olds located adjacent to the Gaines County Neighborhood Center.



Stanton Head Start is funded for 17 children with one full-day, 3-year-old classroom.



Head Start

The Head Start Program is a comprehensive child development program that serves children from three to five years of age. The overall goal is to increase social competence of young children as well as enhance their school readiness. Social competence takes into account the interrelation of social, emotional, cognitive, and physical development. Head Start focuses on engaging parents and family in the education and overall well-being of their child. WTO, Inc. is currently funded to serve **273** children in six locations. Areas of Service include:

Health Services

Health services provide comprehensive health services to children. This includes a physical and dental examination as well as completion of follow-up services as needed. During 2018, comprehensive health services were provided to **1,039** children.

Education Services

Education services provide the children with a productive and age-appropriate learning environment that supports the emotional, physical, and cognitive development of the children. A research-based curriculum is implemented into every classroom to further support the learning environment and provide awareness of school readiness to the families.

Family Services:

Services for families assist in identifying strengths, needs, and interests, and offer support and assistance in locating community resources to meet specific goals. The program assists parents in their role as primary educators and nurturers of their children.

Nutrition Services:

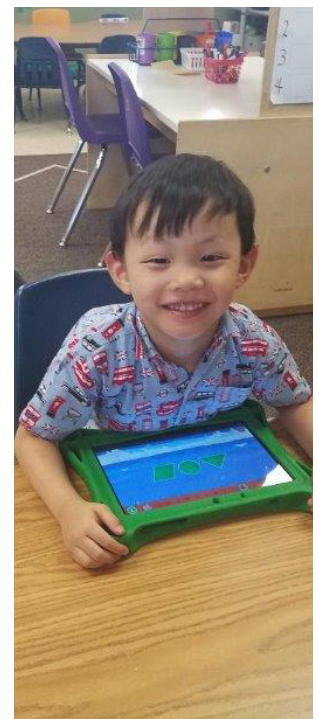
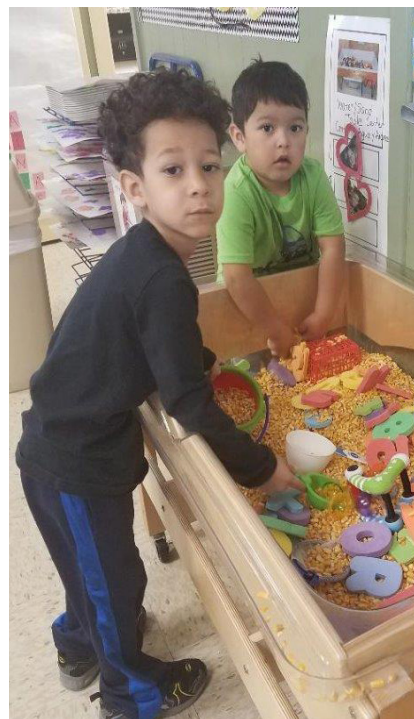
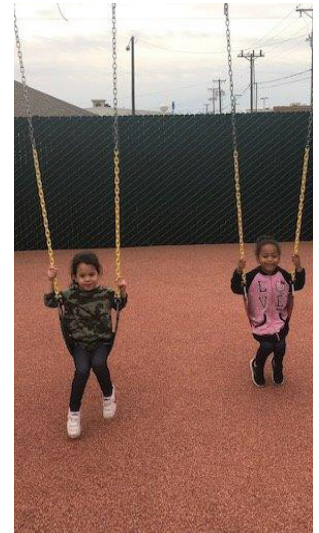
Nutrition services identify nutritional needs, provide children with breakfast, lunch, and a snack each day. Families are provided assistance with nutrition and food safety education.

Child Care Food Program (CACFP):

Head Start receives financial assistance from USDA/TDA for meals and snacks provided to the children in the centers in Andrews, Crane, Lamesa, McCamey, and Stanton. Reimbursement is based on the number and types of meals provided to the children. WTO, Inc. served breakfasts, lunches, and snacks in 2018 and received **\$176,065.30** in funding from the CACFP program.

In-Kind:

In-Kind support is provided by the city and county governments, schools, parents, and community volunteers. The total in-kind for 2018 was **\$1,101,704.52**.



Accounting

In 2018, West Texas Opportunities, Inc. employed 228 full-time and part-time employees in 27 different locations, with a payroll totaling just over 5 million dollars. WTO, Inc.'s Accounting Department consists of 5 full-time and 4 part-time employees. The department oversaw a total budget of over \$22,000,000 in 2018, which includes funds from Federal, State, and local donations.

The Accounting Department is responsible for paying expenses for all programs administered by WTO Inc., reconciling vendor and bank statements, issuing W-2 and 1099's, and preparing monthly and quarterly reports for each funding source. In 2018, WTO, Inc. processed over 18,500 checks for over 2,500 vendors. The Accounting Department is a crucial point of contact for all employees, vendors, contract managers, monitors, Board of Directors,



and auditors. The accounting department strives to ensure the accuracy of each transaction while providing prompt payments to those creditors. Each employee in the accounting department is assigned specific job duties; however, the staff is cross-trained to assure a continuous process of all WTO, Inc. accounting operations.

WTO, Inc. List of Offices

NEED A RIDE? CALL 800-245-9028

WTO, Inc. Administration & Lamesa General Services

603 N. 4th St
P.O. Box 1308
Lamesa, TX 79331
(806) 872-8354
FAX (806) 872-5816 (Bookkeeping FAX)
(806) 872-7261

Andrews Early Head Start

1305 N.E. 1st St.
Andrews, TX 79714
(432) 524-7218
FAX (432) 524-7221

Andrews Head Start Center

1303 N.E. 1st St
Andrews, TX 79714
(432) 524-4545
FAX (432) 524-7221

Andrews Co. Neighborhood Center

110 NE Ave. M
Andrews, TX 79714
(432) 242-6781
FAX (888) 392-4801

Andrews Co. Transportation

110 NE Ave. M
Andrews, TX 79714

Crane Head Start Center

105 N. Katherine
Crane, TX 79731
(432) 558-2094
FAX (888) 966-4020

Crane Co. Transportation

105 N. Katherine
Crane, TX 79731
(432) 558-2094
FAX (888) 966-4020

Dawson Co. Transportation

603 N. 4th St
P.O. Box 1308
Lamesa, TX 79331
(806) 872-8354
FAX (806) 872-5816

Ector Co. Neighborhood Center

1415 E. 2nd Street
Odessa, TX 79761
(432) 333-9027
FAX (877) 362-3605

Ector Co. Transportation

1415 E. 2nd Street
Odessa, TX 79761
(432) 333-9027

Ft. Stockton Transportation

461 S Hwy 285
Ft. Stockton, TX 79735
(432) 336-8057
FAX (432) 336-8057

Gaines Co. Neighborhood Center

311 S.E. Ave. C
Seminole, TX 79360
(432) 758-6366
FAX (877) 761-5160

Gaines Co. Transportation

311 S.E. Ave. C
Seminole, TX 79360
(432) 758-6366
FAX (432) 758-1307

Howard Co. Neighborhood Center

2001 Scurry
Big Spring, TX 79720
(432) 267-9536
FAX (877) 761-5160

Howard Co. Transportation

2001 Scurry
Big Spring, TX 79720
(432) 267-9536
FAX (877) 761-5160

Lamesa Head Start Admin Children's Service Center

S.E. 14th & Detroit
P. O. Box 1308
Lamesa, TX 79331
(806) 872-2134 or 872-5177
FAX (806) 872-8143

Lamesa Early Head Start

505 N.E. 3rd St
P.O. Box 1308
Lamesa, TX 79331
(806) 872-2270
FAX (806) 872-6726

Lamesa Head Start

V.Z. Rogers Campus
505 N.E. 3rd St
P.O. Box 1308
Lamesa, TX 79331
(806) 872-6713
FAX (806) 872-6726

Martin Co Neighborhood Center

101 N. St. Francis
P.O. Box 145
Stanton, TX 79782
(432) 267-9536
FAX (877) 761-5160

Martin Co. Transportation

101 N. St. Francis
P.O. Box 145
Stanton, TX 79782
(432) 756-2588
FAX (432) 756-3034

McCamey Head Start Center

1108 S. Kaufman
P.O. Box 1407
McCamey, TX 79752
(432) 652-3444
FAX (432) 652-3586

Midland Co. Neighborhood Center

1101 Garden Lane
Midland, TX 79701
(432) 218-7589
FAX (888) 234-3170

Nolan Co. Neighborhood Center

1101 Bell St, Suite B
Sweetwater, TX 79556
(325) 236-9201
FAX (888) 617-7357

Reeves Co. Transportation

700 Daggett, Suite 4
Pecos, TX 79772

Reeves Co. Neighborhood Center

700 Daggett, Suite 4
Pecos, TX 79772
(432) 447-2277
FAX (888) 623-2037

Scurry Co. Neighborhood Center

2605 Ave M
Snyder, TX 79549
(325) 573-2506
FAX (888) 623-3037

Seminole Early Head Start

311 SE Ave C
Seminole, TX 79360
(432) 758-2712
FAX (432) 758-1307

Seminole Head Start Center

F.J. Young Elementary
2100 S.W. Ave. B
Seminole, TX 79360
(432) 758-4121
FAX (432) 758-2066

Stanton Head Start & Early HS

101 N. St. Francis
P.O. Box 145
Stanton, TX 79782
(432) 756-2588
FAX (432) 756-3034

Upton Co. Neighborhood Center

520 S McKinney Ave
P.O. Box 1407
McCamey, TX 79752
(432) 333-9027
FAX (877) 362-3605

Upton Co. Transportation

520 S McKinney Ave
P.O. Box 1407
McCamey, TX 79752

Ward Co. Transportation

3600 S. Stockton Hwy.
Monahans, TX 79756

Ward Co. Neighborhood Center

308 S Calvin
Monahans, TX 79756
(432) 943-4571
FAX (888) 623-3037

Winkler Co. Transportation

Library Building
201 E. Bryan
Kermit, TX 79745

Strong Partnerships

Working Together
Building a Stronger Community

“We could not have the same level of impact without our community partners and without the generosity of our company, our people and our customers,” said Kim Campbell, senior manager for customer advocacy at TXU Energy. “It is amazing and humbling to see the difference TXU Energy Aid makes and to experience the gratitude that our customers express when they receive this kind of help from their electricity provider.” TXU Energy believes in lending a helping hand and is committed to making a difference in the local Texas communities. That caring attitude is represented in the long-standing, strong partnership that it has forged with WTO, Inc. for over 30 years. Through Energy Aid funds of \$36,897.56 provided by TXU in 2018, WTO, Inc. was able to assist 161 families in 17 counties with utility payments.



TXU Energy provided on-site training to WTO,I staff on January 25, 2018 at the Lamesa Head Start Training Room. Kim Campbell and Patrick Johnson were on hand to provide updates and reminders about pledging and tips on working with TXU customers. Lunch was provided by TXU for all training participants and WTO,I staff.

“TXU Energy’s bill-payment assistance program continues to be the largest assistance program among electricity providers in the United States – including regulated utilities and competitive retailers in Texas. In 2012, the National Fuel Funds Network, an organization of utility and social service executives, recognized TXU Energy for outstanding achievement on behalf of low-income customers.”



More Than 30 Years of Valued Partnership for the Permian Basin

“Atmos Energy’s vision is to be the Safest provider of natural gas services. We will be recognized for Exceptional Customer Service, for being a Great Employer and for achieving Superior Financial Results. To accomplish this, we must not forget our roots and our West Texas heritage, its people, their honesty and work ethic.”

Building upon strong principles like Inspiring Trust, Being at your best, Bringing out the best in others, Making a difference and Focusing on the future is what enables us to proactively seek better ways to help meet the many, sometimes overwhelming needs of thousands of communities Atmos Energy serves, raise our families in and work in every day of the year.

Our team understands that to do this it takes solid relationships with many community-based organizations just like the outstanding example we have known for years as West Texas Opportunities! Together, we are addressing the basic energy needs for many low-income households lifting up rather than just helping out which transforms our communities one individual, one family, one senior, one veteran at a time.

We stand on the shoulders of those dedicated long before us and are equally dedicated in addressing the unmet needs that face us now and in the future. In 2018, Atmos Energy provided WTO,I with **\$28,303.86 Sharing the Warmth funds to assist 176 families in 12 counties with utility payments.** Atmos provided **\$5,868.42 Keeping the Warmth funds to assist 6 families in 4 counties with gas line and/or water heater replacements.**



“Your Energy Assistance Team has your back and we stand ready to serve!”



WEST TEXAS OPPORTUNITIES, Inc.

WTO, Inc. would like to extend a big *"THANK YOU"* to TXU Energy and Atmos Energy for their generous program support and for sponsoring this Annual Report



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